



The Prince & Princess  
of Wales Hospice



Trustees' Annual Report and  
Audited Financial Statements  
for Year Ended 31<sup>st</sup> March 2025



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## Company Information

### *Directors*

Heather Matthews (Chairperson)

Robert Calderwood  
Murray Cromar  
Robin Gillies  
James Graham  
John Kyle  
Dr James Miller

Ian Reid (Vice-Chairman)

Jane Scott  
Hazel Tomkins  
Graeme Waddell  
Dr Iain Wallace  
Tricia Ward  
Louise Worrall

### *Chief Executive*

Rhona Baillie

### *Company Secretary*

Emma McMullan

### *Registered Office*

20 Dumbreck Road  
Glasgow  
G41 5BW

### *Company Registered Number*

SC 084008

### *Charity Registration Number*

SC 012372

### *Bankers*

The Royal Bank of Scotland  
10 Gordon Street  
Glasgow  
G1 3PL

Virgin Money  
30 St Vincent Place  
Glasgow  
G1 2HL

### *Solicitors*

Lindsays LLP  
100 Queen Street  
Glasgow  
G1 3DN

### *External Auditors*

Armstrong Watson Audit Limited  
Caledonia House  
89 Seaward Street  
Glasgow  
G41 1HJ

### *Stockbrokers*

RBC Brewin Dolphin  
6<sup>th</sup> Floor Atria One  
144 Morrison Street  
Edinburgh  
EH3 8BR

Quilter Cheviot  
Delta House  
50 West Nile Street  
Glasgow  
G1 2NP

### *Website*

[www.ppwh.org.uk](http://www.ppwh.org.uk)

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## Directors Strategic and Annual Report

The Directors submit their Annual Report and Financial Statements for the year ended 31 March 2025.

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended).

The legal and administrative information contained above forms part of this report.

### 1. Purpose and Principal Activities

The Prince & Princess of Wales Hospice (the Hospice) is located within Bellahouston Park in the southern suburbs of Glasgow. The principal activity of the Hospice is the care of patients with life limiting progressive disease and support for their families. The Hospice offers four distinct areas of care to patients – Inpatient, Day Services, Clinical Nurse Specialist Community team and input to Acute Hospital teams. Patients may access any or all of them, according to individual needs. From a community health perspective, the Hospice covers two Community Health Care & Social Care Partnerships with responsibility for a population of approximately 300,000 people, and receives referrals from around 60 local GP practices, as well as from the Acute Hospitals servicing particularly the South Glasgow area.

The Hospice team acts as a resource to health care professionals who provide palliative care in all of these settings. A team of over 180 staff and over 650 volunteers combine to provide patient and family care and to generate and manage the funding required. The Hospice cares for over 1,200 patients annually, and receives over 800 new referrals each year.

The Hospice operates to provide Specialist Palliative Care services in co-operation with NHS Greater Glasgow & Clyde under a service level agreement and arrangements managed through two Health and Social Care Partnerships in Glasgow City and East Renfrewshire. These arrangements are currently being reviewed by the Scottish Hospice Leadership Group and Scottish Government.

### 2. Structure, Management and Governance

#### Governing Document

The Prince & Princess of Wales Hospice is a charitable company limited by guarantee, incorporated on 20 July 1983 and is a Registered Scottish Charity. It is established under its Memorandum of Association which lays out the objects and powers of the company and is governed by its Articles of Association which set out the legal and organisational procedures to which its administration must adhere. The Charity is currently in the process of updating its Memorandum of Association to ensure it remains aligned with best practice and continues to reflect the evolving needs and objectives of the charitable company.

#### Organisational Structure and Management

The Hospice has a clear reporting structure where senior staff members with defined responsibilities report to the Chief Executive who in turn reports to the Board of Directors. Day to day operational responsibility is delegated to the Chief Executive and the Hospice management team. All members of the management team are present at regular management meetings and at all six Board meetings during the year, participating in governance subgroups as appropriate.

In addition to the provision of patient care, the Hospice operates a number of charity shops in the Glasgow area, raising funds towards the provision of the care.

#### Directors and Trustees

The Directors of the charitable company (the charity) are its Trustees for the purpose of charity law and throughout this report are referred to as the Directors or collectively as the Board (of Directors).

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## Recruitment and Appointment of Directors

Under the requirements of the Memorandum and Articles of Association, members of the Board are elected to serve for a period of three years after which they must be re-elected at the next AGM. Unless otherwise resolved by the Hospice Members in General meeting, a maximum of two terms (six years) may be served. The Board has adopted a meeting and information structure under which it meets formally at least six times per year. Between formal meetings, Directors are kept in touch electronically with issues of importance.

The Board is comprised of individuals with a wide range of skills from business and financial to clinical. To maintain this balance, retired Directors are replaced by those with an appropriate skill set. This ensures that the Board sub-committees of Audit, Clinical Governance, Income Generation Governance and Staff Governance have relevant representation.

## Director Induction and Training

New appointees to the Board and subsidiaries will meet with the Chairman of the Board and the Chief Executive and given a tour of the Hospice. In addition, they are invited to participate in the regular inductions available to all new staff and volunteers within the Hospice to aid in their familiarisation with the services being provided.

## The Board of Directors

The Directors who served during the year ended 31 March 2025 and thereafter were as follows:

Ronald Bowie (Chairman) (resigned 24 <sup>th</sup> October 2024)	Ian Reid (Vice-Chairman)
Heather Matthews (appointed Chairperson 24 <sup>th</sup> October 2024)	Jane Scott
Robert Calderwood	Hazel Tomkins
Murray Cromar (resigned 24 <sup>th</sup> October 2024)	Graeme Waddell
Robin Gillies	Dr Iain Wallace
James Graham (appointed 12 <sup>th</sup> June 2025)	Tricia Ward
John Kyle (resigned 29 <sup>th</sup> October 2025)	Louise Worrall
Dr James Miller	

## Clinical Governance

Clinical governance is the overall framework through which the Hospice is accountable for continuously improving clinical, corporate, staff and financial performance. The philosophy of the Hospice is to ensure the provision of high quality clinical, emotional, social and spiritual care for patients who have a progressive, life-limiting illness and support for those who care for them. Therefore, healthcare governance is integral to our service and practice. The Board has appointed the Clinical Governance Committee, comprising Directors with relevant skills and senior Hospice clinical staff to oversee policy and practice on these aspects of Hospice services.

## Information Governance

The Information Governance Group, led by the Caldicott Guardian and Data Protection Officer, has the remit to ensure that all data, clinical and non-clinical, is safely and efficiently recorded and utilised and in keeping with national recommendations. The group meet regularly to review and improve systems and processes. Work continues to ensure ongoing compliance with the General Data Protection Regulation (GDPR).

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## Risk Management

The Directors have charged the Risk Management Committee, under the chairmanship of the Chief Executive, with supporting corporate and clinical risk management through the development and implementation of an appropriate risk management framework. This framework comprises a steering group and three sub-groups producing robust risk assessments and subsequent control measures across all departments. This structure is overseen by the Board's Audit, Clinical and Income Generation Governance Committees, which report to the Board on a regular basis. Through this structure, the Directors have assessed the major risks to which the Hospice is exposed. These fall within the following areas:

<i>Area</i>	<i>Nature of Risk</i>	<i>General description of controls &amp; strategy</i>
Clinical care	Caring for vulnerable persons Administering medications Skin tissue vulnerability Infections Risk of harm to vulnerable adults Patients at risk of falls	The Hospice has robust and audited operational processes and controls and is highly graded in regulatory inspections. This is supported by strong educational and HR functions for all involved in the care function. Best practice in peer organisations is sought out and implemented. All activity is overseen by the Clinical Governance Committee.
Business risks	Importance of HSCP funding Charity and other competition Poor charity media coverage Tougher data protection regulation Cost increases	The Hospice maintains good relations with its commissioners and all supporters and has robust controls in place to ensure best practice is operated. Operational groups address all risk areas and plan strategy, which includes widening the supporter base, ensuring maximum financial efficiency, and maintaining a strong communications function. All activity is overseen by the Audit and Income Generation Governance Committees.

The above risks are inherent to the activities carried out by the Hospice. Generally, the likelihood of occurrence is assessed as low, but the risks score highly because the consequence of an occurrence could be significant. The Directors are satisfied that systems are in place to minimise exposure.

## Staff Governance

The Directors have appointed a Staff Governance Committee to review matters relating to employment and to advise the Board on best practice. The Committee is chaired by the Vice-Chair and includes Directors who have relevant skills and experience as well as appropriate members of the senior management team. The Hospice Staff Forum assist and inform the Committee on staff strategy for the future.

## Income Generation Governance

The Board has appointed the Income Generation Governance Committee to review all income streams from fundraising activity to our retail shops performance to maximisation of the income from our lottery. The Committee's main focus is the on-going generation of income to allow the Hospice to remain financially stable for the long term. The Committee meets and reports regularly to the Board.

## Financial Governance

The Audit Committee comprises of Directors who have business and professional financial expertise. The Committee meets four times each year to consider all financial matters relating to the Hospice and its subsidiaries.

The minutes of all Governance Committees are reviewed by the Board as a standing item on its meeting agenda.

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### 3. Strategy, Objectives and Activity

#### Overview

Since its inception in the 1980's the Hospice's clinical services have grown organically, responding to needs and opportunities.

Through our inpatient unit and community services we support around 1,200 patients and families every year and have developed our services to reflect the need for a flexible, patient and family-centred programme of care, with an ethos of supporting people to live as well as possible, for as long as possible, in the place of their choice.

#### Clinical Development

The development of our hospice services has been structured around our Clinical Strategy, which reflects our aspiration to provide modern, innovative, inclusive palliative care services for people of all ages and backgrounds. Services are shaped around the needs of our patients and their families and carers, reflecting the expectations of today's and tomorrow's patients.

The essence of palliative care lies in the care which is delivered. Our hospice is committed to working in partnership with patients and their families and carers, staff and volunteers, external health and social care professionals, and the wider community. The consultation and development of each of our periodic strategies demonstrates this commitment. As a result of this engagement, our hospice's Mission Statement, Values and Strategic aims have been modified and developed to be as follows:

Our Mission Statement: The hospice's mission is to provide high-quality, person-centred care for all those affected by life-limiting conditions.

Our Values are:

- Care and compassion for our patients and their families
- Striving for excellence
- Dignity and respect
- Fairness and integrity
- Feeling valued as part of the hospice community.

Our strategic clinical aims are:

- **Lead** - Maintain a leading position in delivering palliative and end-of-life care through to bereavement care for all those affected by a life-limiting condition.
- **Learn** - Develop our local, national, and international research and knowledge sharing, focusing on educating and supporting the workforce that provides care.
- **Collaborate** - Develop and deliver our services in collaboration with patients, their families and carers, and our partners.
- **Transform** - Develop a comprehensive digital strategy to support the effective delivery of our clinical services.

Our priority areas are:

- **Supporting patients, their families and carers with the aim of growing and supporting people's confidence, skills, and knowledge to be equal partners in care.** We want to support patients, their families and carers to be partners in their own care. People need information, knowledge, and support to allow them to be as well as they can be. We will maintain and expand our partnership working with local and national organisations to help accomplish this. We want people to achieve their preferred place of care and death because they have the support of the community and services around them to do this.
- **Tackling Inequalities with the aim to reduce health inequalities around death and dying.** The people who suffered the greatest during the pandemic are mainly those who previously had poor health. Addressing some of these deep-seated inequalities for palliative patients and those at the end of life is essential. We aim to expand the number of projects supporting the most isolated and least connected to benefit from hospice services and positively influence their well-being.
- **Empowering communities with the aim of developing and delivering our services in collaboration with patients, their families and carers, and partners.** Expanding our partnership working with other key providers will strengthen the person-centred care and choices that we can develop and sustainably deliver to people. These collaborations will allow us to draw on the different skills and expertise. We will work to create a decision or a service that works for everyone.

- **Digital Change with the aim to: support staff, patients, their families and carers, and the community to make the best use of available digital technologies.** It is key that we optimise the rapid change in the use of technology so that it can be used in the most effective way to support people. This is not to replace the face-to-face support, which is the bedrock of what we provide, but to enhance and empower people to live as fully and as well as possible. This helps ensure that those who need expert advice and symptom control are seen by the right people at the right time and that their preferences of care and death are fully communicated to those who need to know. However, we must ensure that increasing digital pathways does not further increase inequalities.
- **Resilience with the aim to: support the health and social care sector to develop and enhance their skills and resilience.** To support the work in our priority areas, it is imperative that we explore the resilience of our own workforce, as well as staff within the wider health and social care sector. Remodelling services and working far more collaboratively with our external partners will be required to support growing needs. This offers excellent opportunities for innovative work, with local services being supported by a well-informed and compassionate community.

## Inpatient Unit

Our inpatient unit has sixteen en-suite, single rooms with one double bed settee in each room. In addition, there are two separate family bedrooms to support families to have a break, whilst remaining in close proximity to their loved one. The 16 beds are divided into two separate ward areas, one with six beds and one with ten. Each room within both wards opens onto its own patio with access to gardens on one side. Each area's centre has a communal seating area where patients, their families and carers are encouraged to relax. People can also use our family social area, between the two inpatient areas, to share a meal or a cup of tea.

After negotiation with Healthcare Improvement Scotland (HIS), our regulator, in recognition of the work we have been leading to transition young adults to an adult hospice setting, HIS agreed to lower our age limit for patients to fifteen years old on an individual patient basis. We are currently the only adult hospice in Scotland with this provision.

We engage with patients, their families and carers, which is crucial for service development. This has led to patient and family information leaflets being updated with new information, which will be made available across different platforms. This information will form part of our marketing package to stakeholders, helping ensure that patients, their families and carers, and those who refer to our service understand the service's criteria and can access the parts of the service that are most important and appropriate to them.

Our colleagues within Acute Services, the Health and Social Care Partnership (HSCP) and other Glasgow hospices are collaborating to support effective patient pathways to and from the hospice. This will allow the smoother transition of patients between services supported in the most effective way.

## Living Well Hub

Our outpatient and day services now come under the umbrella of our Living Well Hub. We have three consulting rooms, a well-equipped treatment room, four complementary therapy rooms, a beautiful hairdressing salon, a nail bar, and a relaxing waiting area outside our main lounge. The department also has a multipurpose room, where many different activities can take place, with fully accessible toilets, shower and a Changing Places facility. Two rooms are equipped to support peoples' enablement and rehabilitation, which our rehabilitation team uses. The rehabilitation team comprises a physiotherapist, occupational therapist and rehab assistant, who support patients, their families and carers in the hospice and community. These services are crucial in promoting independent living and quality of life for our patients, their families and carers.

The services offered in the Living Well Hub include medical, nurse-led and rehab clinics. Patients, their families and carers can access art, mindfulness, body clock sessions, exercise, gardening, hairdressing, complementary therapies and Music Therapy. Patients, their families and carers can use our Trishaws to help patients experience the outdoors in our park. All of the above wellbeing activities positively impacts on our patients, their families and carers well-being. With the support of the National Lottery Community Fund, we have introduced a Befriending Service. This service aims to reduce isolation and loneliness, improve social skills and connect people with their communities. This service supports the people less able to attend the hospice and helps provide a more equitable service for those unable to attend the Living Well Hub.

Our consultant and nurse-led outpatient clinics continue to help people manage their symptoms with expert advice and support. These clinics have recently increased from two to four per week. In addition, dedicated medical and nurse led holistic clinics specific to the needs of young adults have been added. The outpatient clinics continue to evaluate very well. They help dispel myths around hospice care and introduce people to the hospice building earlier in their patient pathway.

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## Young Adult Service

The Young Adult Service is now recognised as a core service within the hospice since 2023. The team are supporting young adults with a diverse range of conditions who require palliative care. In recognition of this work the Young Adult Service received a National award in Tackling Health Inequalities. A key element of the Young Adult Service is meeting the unique needs of young adults transitioning to an adult hospice environment. As part of this transition work, the team continue to collaborate with Children's Hospice Across Scotland (CHAS) to deliver a successful Transition Clinic. The transition process from paediatric to adult hospice is uniquely challenging for young adults living with non-malignant life-limiting conditions, and this clinic is being viewed across Scotland as pioneering in its field. Our relationships with learning disability teams and education departments, compounded by the recommendation of young adults or their families about our services, are causing this caseload to increase rapidly.

In recognition of its transition work the hospice was awarded 'Regional Centre for Learning'. As part of this award the hospice has recently received 3-year funding for a Regional Transition Post from the National Lottery, which will commence in October 2025.

## Community Services

Our Community Services Team supports patients, their families and carers who cannot access other hospice services. The team's skill mix has been developed and now includes staff nurses and sessions from a rehabilitation assistant, who support our clinical nurse specialists and our medical consultant. Over this year, the team has actively engaged with General Practitioners, District Nurses, and service leads to gather feedback on service provision. The feedback to date has been very positive, with other health professionals commenting on how responsive and knowledgeable they find the team. Introducing Nurse Prescribers to the team has also been evaluated as positively influencing patient outcomes. The provision of joint medical visits with these skilled nurses and the hospice medical team is also a respected resource, with 24-hour access to medical advice which is instrumental in supporting excellent symptom control.

A single point of access team has been introduced this year and is currently undergoing formal evaluation. It can be seen that patients are being prioritised and seen by the right service at the right time.

## Creative Art Services

The Creative Art Service (CAS) has been part of our services for many years and was initially managed externally by Art in Hospital. It became part of our core service in 2015 and has a place within our clinical strategy. The art team works with patients, their families and carers across all hospice services. Our artists are engaging with services across Scotland to extend their practice and participate in research to develop the model of care they provide. Our inspiring team are working collaboratively with academic leads to research and support the evidence base for Art Services in supporting an individual's autonomy, and have played a pivotal role in reducing isolation, increasing self-esteem, and developing trust. The Creative Art Service has played a pivotal role in supporting the development of the Young Adult Service. This service has offered young adult's living with a life limiting condition a gentle introduction to the hospice and its services. The team are now expanding their knowledge and confidence to support young adults with a neurodisability diagnosis who have non-verbal communication, to take part in both individual and group communication and sensory sessions.

## Family Support Services

As an integral part of the hospice, the Family Support Service comprises various professionals, including a social worker, counsellor, young person development worker, chaplain, and music therapist. Our Family Support Service offers care and support for adults, children and young people, helping our patients and their families and carers live with the effects of life-limiting illness. We work closely with them to provide practical, emotional and spiritual support through counselling and support services, a social work service, chaplaincy service, our Children and Young People Service and support and advice for professionals and community partners.

The team has partnered with Glasgow City and East Renfrewshire Council to engage with local schools and health-based partnerships to promote a whole-school approach to loss, grief, and bereavement.

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## Clinical Education

We have reported on our Education and Workforce Strategy for Developing People and the Workforce Capacity of Our Community. We focused on developing leadership, management and talent, acquiring commercial capacity, releasing community potential, promoting healthy learning, life and work and growing an innovation hub. We made significant progress across the arms of this strategy, developing our leadership capacity, becoming more commercial in delivering our education packages, continuing to provide and expand the end-of-life skills training to our community, supporting flexible working practices, and participating in much needed palliative care research. A new Education and Workforce Development Strategy has now been developed to meet the needs to provide sustainable hospice services moving forward, with four priority areas identified:

- Recruit and retain a diverse range of professions to support a flexible, sustainable service.
- Promote a culture of continuous learning and development.
- Cultivate leadership capacity and development programs.
- Digital Transformation.

## Research

Part of delivering high-quality specialist palliative care across all settings is maintaining the most up-to-date practice through awareness of and involvement in research. Our hospice has an established research group to encourage involvement with external researchers. The group has established a robust governance process and framework for research within our hospice. This has informed the internal and external research currently being conducted.

We have a portfolio of research and development projects, including:

- CHELsea-II - Fluids at the end of life
- Connected Symptom Management for Patients and Carers (CARE-PAC)
- Understanding the needs of adolescents and young adults with neuro-muscular diseases to co
- Design a digital intervention to support their mental health and well-being
- The Experiences of those affected by advanced lung cancer who are not receiving anti-cancer treatment
- The PPWH Research Framework is under active review in collaboration with our external research colleagues

We are regularly approached to support an ever-wider range of projects as we are viewed as a centre of excellence.

## HR and Volunteer Services

Our dedicated team of staff and volunteers are the Hospice's greatest asset in its mission to provide consistently high standards of care and service to patients and families. The way in which we lead, manage and develop our team of staff and volunteers is essential to the provision of high-quality care and service. Long-term success requires thorough recruiting and retaining a well-managed, highly skilled and motivated workforce who have the right opportunities to learn and develop.

## Income Generation

Work is continuing to develop new income streams whilst strengthening existing ones. This is crucial to ensure we are able to continue to provide essential care and support to patients and their families.

## Fundraising

Fundraising income remained resilient, supported by standout performances in legacies, community fundraising, and trusts. While some events underperformed, others exceeded expectations. The team invested in improved stewardship, data-led campaigns, and new appeal models, with a continued shift toward building long-term donor relationships and recurring income.

## Retail

Retail income was affected in the first half of 2024-25 due to lease terminations. These unplanned closures disrupted income generation and placed additional pressure on our warehousing and stock distribution. However, performance stabilised in the second half of the year, supported by the opening of our flagship Queen Street store and the successful activation of a temporary warehouse. This interim solution has improved stock flow and shop replenishment while construction of a permanent warehouse site is underway. We also introduced new shop models, including a discount store.

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## Lottery

Lottery income continued to show steady performance, with membership levels remaining strong and direct debit usage growing. Successful raffle campaigns contributed additional income, and groundwork has been laid for future growth through revised donor journeys, new canvassing plans, and ongoing efforts to drive recurring play frequency.

## 4. Financial Review

### Going Concern Basis of the Financial Statements

In preparing the Financial Statements, the Directors have had regard to the financial position of the Hospice as evidenced in the Consolidated Balance Sheet on page 15, to the detailed budgets prepared for the following financial year 2025-26 and to the likely sources of income during that period.

The Directors are satisfied that presentation of the financial statements on the basis of the Hospice as a going concern is appropriate, and the financial statements have therefore been presented on that basis.

### Principal Funding Sources

Delivering specialist palliative care services incurs an annual cost of over £6.3 million. Additionally, £3.4 million is required to raise funds through trading activities and fundraising to ensure future financial sustainability.

The Hospice is partly funded by a contribution from Glasgow City HSCP on the basis of a Service Level Agreement (SLA). A 3% increase has been awarded for 2025-26.

In 2024-25, HSCP funding of £2,612,919 (2023-24: £2,469,486) was received. Funding included free issue pharmaceuticals and supplies valued at £51,023 (2023-24: £47,187).

### Result for the Year

In 2024-25, the Hospice recorded a surplus of £62,157 (2023-24: deficit of £63,893). The Hospice continues to face significant financial challenges due to a combination of rising operational costs, limited government funding, and a difficult fundraising environment. This makes it increasingly difficult to break even or maintain current service levels. The Board and Senior Management Team have undertaken a comprehensive review of all services and operational practices, implementing more efficient ways of working while maintaining the high standard of care provided to the people of Glasgow.

### Reserves policy

The Directors have a policy whereby reserves will be retained to generate income to meet future operating costs and proposed capital expenditure. The Directors have decided that a level of General Reserve equivalent to around 6 months of ordinary expenditure is prudent to ensure the Hospice's future viability. Total General Reserves stand at £6,810,975 which equates to over 8 months of ordinary expenditure. The Directors consider the level of free reserves (General Reserves less Investments) to be £381,287 at 31 March 2025 (2023-24: £619,639).

### Investment policy

Funds which are available for investment are placed having regard to the expected future cash requirements of the Hospice. Our funds are managed on a discretionary basis by professional stockbrokers. The stockbrokers' remit is to achieve a balance between the capital growth without exposing the Hospice to unnecessary risk.

At 31<sup>st</sup> March 2025, our investments have a market value of £6,429,690, with a historical cost of £5,848,030.

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## 5. Statement of Directors' Responsibilities

The Directors are responsible for preparing the Directors' Annual Report and Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Directors to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing the financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Directors are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and the group and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

### Statement of Disclosure to the Auditor

In so far as the trustees are aware:

- there is no relevant audit information of which the charity auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information

## 6. Auditors

A resolution to re-appoint Armstrong Watson Audit Limited (formerly Martin Aitken & Co Ltd) as auditors to the company will be proposed at the Annual General Meeting.

This Report was approved by the trustees on 29 October 2025 and signed on their behalf by:



**HEATHER MATTHEWS**  
Chairperson

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## Independent Auditor's Report to the Trustees

### Opinion

We have audited the financial statements of The Prince & Princess of Wales Hospice (the 'parent charitable company') and its subsidiaries (the 'group') for the year ended 31 March 2025 which comprise the Group and Parent Charitable Company's Statement of Financial Activities, the Group and Parent Charitable Company's Balance Sheets, the Group and Parent Charitable Company's Cash Flow Statements and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and the parent charitable company's affairs as at 31 March 2025 and of the group's and the parent charitable company's incoming resources and application of resources including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102, the reporting standard applicable in the UK and Republic of Ireland; and
- have been prepared in accordance with the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and regulations 6 and 8 of the Charities Accounts (Scotland) Regulations 2006 (as amended).

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

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## Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Directors' Annual Report & Strategic Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Directors' Annual Report, included in the Report of Trustees, and Strategic Report have been prepared in accordance with applicable legal requirements.

## Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and the parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Directors' Annual Report and Strategic Report.

We have nothing to report in respect of the following matters where the Companies Act 2006, the Charities and Trustees Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended) requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept by the group and parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the group and parent charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

## Respective responsibilities of trustees and auditor

As explained more fully in the Trustees' Responsibilities Statement the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements which give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

## Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and under the Companies Act 2006 and report in accordance with the Acts and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a report of the independent auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;

- we identified the laws and regulations applicable to the company through discussions with directors and other management;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates set out in Note 1 were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims; and
- reviewing correspondence with HMRC, relevant regulators and the company's legal advisors.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

## Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006, and to the charitable company's trustees, as a body, in accordance with regulation 10 of the Charities Accounts (Scotland) Regulations 2006 (as amended).

Our audit work has been undertaken so that we might state to the charitable company's members and trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company, the charitable company's members as a body and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



**Gavin Curr FCCA**

Senior Statutory Auditor

For and on behalf of Armstrong Watson Audit Limited  
Caledonia House, 89 Seaward Street, Glasgow, G41 1HJ

29 October 2025

*Armstrong Watson Audit Limited is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006*

## Consolidated Statement of Financial Activities

### For the year ended 31<sup>st</sup> March 2025

	Note	Unrestricted Funds 2025	Restricted Funds 2025	Total Funds 2025	Unrestricted Funds 2024	Restricted Funds 2024	Total Funds 2024
		£	£	£	£	£	£
<b>Income and endowments from:</b>							
Donations and legacies	5	1,895,165	-	1,895,165	1,276,028	40,000	1,316,028
Income from charitable activities:							
Specialist palliative care	6	2,904,676	107,328	3,012,005	2,607,396	160,851	2,768,247
Other trading activities	7	4,503,448	13,065	4,516,513	4,350,806	27,300	4,378,106
Investments	8	266,197	-	266,197	162,194	-	162,194
Other incoming resources	9	122,816	-	122,816	62,090	-	62,090
<b>Total Income</b>		<b>9,692,303</b>	<b>120,393</b>	<b>9,812,696</b>	<b>8,458,514</b>	<b>228,151</b>	<b>8,686,665</b>
<b>Expenditure on:</b>							
Raising funds:							
Other trading activities	10	3,436,963	-	3,436,963	3,031,193	-	3,031,193
Charitable activities	11	6,222,010	134,724	6,356,734	6,092,774	108,770	6,201,544
<b>Total Expenditure</b>		<b>9,658,973</b>	<b>134,724</b>	<b>9,793,697</b>	<b>9,123,967</b>	<b>108,770</b>	<b>9,232,737</b>
<b>Net income/(expenditure) and net movement in funds before gains and losses on investments</b>		<b>33,330</b>	<b>(14,331)</b>	<b>18,999</b>	<b>(665,453)</b>	<b>119,381</b>	<b>(546,072)</b>
Realised gain on investments		6,916	-	6,916	32,285	-	32,285
Unrealised gains/(losses) on investments	16	36,242	-	36,242	449,894	-	449,894
<b>Net income/(expenditure)</b>		<b>76,488</b>	<b>(14,331)</b>	<b>62,157</b>	<b>(183,274)</b>	<b>119,381</b>	<b>(63,893)</b>
Transfers between funds		25,333	(25,333)	-	-	-	-
<b>Net movement in funds</b>		<b>101,821</b>	<b>(39,664)</b>	<b>62,157</b>	<b>(183,274)</b>	<b>119,381</b>	<b>(63,893)</b>
<b>Funds reconciliation</b>							
Total Funds brought forward		27,400,088	269,227	27,669,315	27,583,362	149,846	27,733,208
<b>Total Funds carried forward</b>	19	<b>27,501,909</b>	<b>229,563</b>	<b>27,731,472</b>	<b>27,400,088</b>	<b>269,227</b>	<b>27,669,315</b>

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

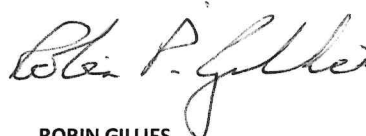
## Consolidated Balance Sheet As At 31<sup>st</sup> March 2025

	Note	2025	2024
		£	£
<b>Fixed assets:</b>			
Tangible assets	15	18,954,096	19,427,932
Investments	16	6,429,690	6,407,670
<b>Total Fixed Assets</b>		<b>25,383,786</b>	<b>25,835,602</b>
<b>Current assets:</b>			
Debtors	17	740,792	618,934
Stock		29,148	40,694
Short term deposits	22	973,044	425,493
Cash at bank and in hand	22	1,288,033	1,690,331
		<b>3,031,018</b>	<b>2,775,452</b>
<b>Liabilities:</b>			
Creditors falling due within one year	18	683,333	941,739
<b>Net Current Assets</b>		<b>2,347,685</b>	<b>1,833,713</b>
<b>Total Assets less Current Liabilities</b>		<b>27,731,472</b>	<b>27,669,315</b>
<b>Reserves:</b>			
<b>Restricted funds</b>	19		
General		229,563	269,227
<b>Unrestricted Funds</b>	19		
Designated income funds			
Fixed asset reserve		18,954,096	19,427,932
Digital Transformation project		-	105,185
Social Enterprise project		-	105,000
Young Adults' Service		295,830	366,350
Service development reserve		193,043	88,043
Retail Central Hub Facility		1,247,965	1,269,390
<b>Other unrestricted funds</b>	19		
General reserve		6,810,975	6,038,188
<b>Total funds</b>		<b>27,731,472</b>	<b>27,669,315</b>

These financial statements were approved by the board on 29 October 2025 and signed on its behalf by:



**HEATHER MATTHEWS**  
Chairperson



**ROBIN GILLIES**  
Director

Company Registration No. SC084008

The notes on pages 19 to 37 form part of these financial statements.

## Statement of Financial Activities For Year Ended 31<sup>st</sup> March 2025

	Note	Unrestricted Funds 2025	Restricted Funds 2025	Total Funds 2025	Unrestricted Funds 2024	Restricted Funds 2024	Total Funds 2024
		£	£	£	£	£	£
<b>Income and endowments from:</b>							
Donations and legacies	5	1,895,165	-	1,895,165	1,275,935	40,000	1,315,935
Income from charitable activities:							
Specialist palliative care	6	2,863,792	107,328	2,971,121	2,519,420	160,851	2,680,271
Other trading activities	7	3,650,880	13,065	3,663,945	3,719,412	27,300	3,746,712
Investments	8	412,589	-	412,589	307,528	-	307,528
Other incoming resources	9	122,816	-	122,816	62,090	-	62,090
<b>Total Income</b>		<b>8,945,243</b>	<b>120,393</b>	<b>9,065,636</b>	<b>7,884,385</b>	<b>228,151</b>	<b>8,112,536</b>
<b>Expenditure on:</b>							
Raising funds							
Other trading activities	10	2,730,786	-	2,730,786	2,545,385	-	2,545,385
Charitable activities	11	6,318,289	134,724	6,453,013	5,996,479	108,770	6,105,249
<b>Total Expenditure</b>		<b>9,049,076</b>	<b>134,724</b>	<b>9,183,800</b>	<b>8,541,864</b>	<b>108,770</b>	<b>8,650,634</b>
<b>Net income/(expenditure) and net movement in funds before gains and losses on investments</b>		<b>(103,833)</b>	<b>(14,331)</b>	<b>(118,164)</b>	<b>(657,479)</b>	<b>119,381</b>	<b>(538,098)</b>
Realised gains on investments		6,916	-	6,916	32,286	-	32,286
Unrealised gains/(losses) on investments	16	36,242	-	36,242	449,894	-	449,894
<b>Net income/(expenditure)</b>		<b>(60,675)</b>	<b>(14,331)</b>	<b>(75,006)</b>	<b>(175,299)</b>	<b>119,381</b>	<b>(55,918)</b>
Transfers between funds		25,333	(25,333)	-	-	-	-
<b>Net movement in funds</b>		<b>(35,341)</b>	<b>(39,664)</b>	<b>(75,006)</b>	<b>(175,299)</b>	<b>119,381</b>	<b>(55,918)</b>
<b>Funds reconciliation</b>							
Total Funds brought forward		27,537,250	269,227	27,806,478	27,712,549	149,846	27,862,393
<b>Total Funds carried forward</b>		<b>27,501,909</b>	<b>229,563</b>	<b>27,731,472</b>	<b>27,537,250</b>	<b>269,227</b>	<b>27,806,478</b>

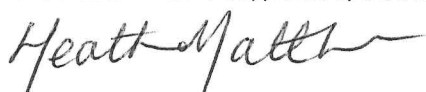
The Statement of Financial Activities includes all gains and losses recognised in the year.  
All income and expenditure derive from continuing activities.

## Balance Sheet

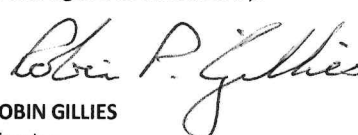
### As At 31<sup>st</sup> March 2025

	Note	2025	2024
		£	£
<b>Fixed assets:</b>			
Tangible assets	15	18,954,096	19,477,932
Investments	16	6,430,691	6,408,671
<b>Total Fixed Assets</b>		<b>25,384,787</b>	<b>25,886,603</b>
<b>Current assets:</b>			
Debtors	17	880,525	904,983
Stock		2,674	3,196
Short term deposits	22	973,044	425,493
Cash at bank and in hand	22	1,114,310	1,598,367
		<b>2,970,554</b>	<b>2,932,039</b>
<b>Liabilities:</b>			
Creditors falling due within one year	18	623,868	1,012,165
<b>Net Current Assets</b>		<b>2,346,685</b>	<b>1,919,874</b>
<b>Total Assets less Current Liabilities</b>		<b>27,731,472</b>	<b>27,806,478</b>
<b>Reserves:</b>			
<b>Restricted funds</b>	19		
General		229,563	269,227
<b>Unrestricted Funds</b>	19		
Designated income funds			
Fixed asset reserve		18,954,096	19,477,932
Digital Transformation project		-	105,185
Social Enterprise project		-	105,000
Young Adults' Service		295,830	366,350
Service development reserve		193,043	88,043
Retail Central Hub Facility		1,247,965	1,269,390
<b>Other unrestricted funds</b>	19		
General reserve		6,810,975	6,125,350
<b>Total funds</b>		<b>27,731,472</b>	<b>27,806,478</b>

These financial statements were approved by the board on 29 October 2025 and signed on its behalf by:



**HEATHER MATTHEWS**  
Chairperson



**ROBIN GILLIES**  
Director

Company Registration No. SC084008

The notes on pages 19 to 37 form part of these financial statements.

## Consolidated & Charity Statement of Cash Flows

### For Year Ended 31<sup>st</sup> March 2025

	Note	Group 2025 £	Charity 2025 £	Group 2024 £	Charity 2024 £
<b><i>Cash flows from operating activities:</i></b>					
Net cash provided by (used in) operating activities	21	55,075	(173,076)	52,001	(183,660)
<b><i>Cash flows from investing activities:</i></b>					
Purchase of tangible fixed assets		(197,157)	(197,157)	(819,436)	(819,436)
Sale of tangible fixed assets		-	-	6,999	6,999
Investments added		(824,439)	(824,439)	(2,054,791)	(2,054,791)
Sale of investments		845,577	845,577	956,182	956,182
Investment income received		266,197	412,589	162,194	307,528
Net cash (used in) provided by investing activities		90,178	236,570	(1,748,852)	(1,603,518)
Change in cash and cash equivalents in the year		145,253	63,494	(1,696,854)	(1,787,118)
Cash and cash equivalents brought forward	22	2,115,824	2,023,860	3,812,675	3,811,038
Cash and cash equivalents carried forward	22	2,261,077	2,087,354	2,115,824	2,023,860

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# Notes to the Consolidated Financial Statements

## 1. Accounting Policies

### (a) Basis of preparation and assessment of going concern

The Financial Statements (Accounts) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these Financial Statements.

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their Financial Statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended).

The Financial Statements consolidate the results of the wholly owned subsidiary companies Hospice Enterprises Limited and Hospice Developments Limited as well as the results of the controlled subsidiary SCIO Beauty with a Conscience.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £.

The charity constitutes a public benefit entity as defined by FRS 102.

### Going concern

The Directors consider that there are no material uncertainties about the charity's ability to continue as a going concern.

In preparing the Financial Statements, the Directors have had regard to the financial position of the Hospice as evidenced in the Consolidated Balance Sheet on page 15, to the detailed budgets prepared for the following financial year 2024-25, to the likely sources of income during that period.

The Directors are satisfied that presentation of the financial statements on the basis of the Hospice as a going concern is appropriate, and the financial statements have therefore been presented on that basis.

### (b) Income recognition

Income is recognised once the charity has entitlement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

Legacy gifts are recognised on a case by case basis following the granting of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash, or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

Income from government and other grants, whether 'capital' or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received, and the amount can be measured reliably and is not deferred.

Income received in advance of the provision of a specified service is deferred until the criteria for income recognition are met.

Income from fundraising events operated by the group is credited to Income and Expenditure account in the period in which the event took place.

Gift Aid and similar tax recoveries are credited to the income heading which gave rise to the tax recovery.

Material donations of assets, services or facilities are included at the value to the Hospice where this can be reasonably quantified. The value of services provided by volunteers is not included in the Financial Statements.

### (c) Expenditure recognition

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required, and the amount of the obligation can be measured reliably. All expenditure is accounted for on an accrual's basis.

All expenses including support costs and governance costs are allocated or apportioned to the applicable expenditure headings.

- Expenditure on charitable activities includes Specialist Palliative Care and other activities undertaken to further the purposes of the charity and their associated support costs;
- Raising funds – other trading activities includes fundraising costs and shop costs.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure is incurred.

### (d) Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), the general volunteer time is not recognised.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

### (e) Allocation of support and governance costs

Support costs have been allocated between governance costs and other support costs. Governance costs comprise all costs involving the public accountability of the charity and its compliance with regulation and good practice. These costs include costs related to statutory audit and legal fees together with an appropriate apportionment of overhead and support costs.

Governance costs and support costs relating to charitable activities have been apportioned based on time spent. The allocation of support and governance costs is analysed in note 12.

### (f) Tangible fixed assets

Depreciation is provided on a straight-line basis on fixed assets for the purpose of writing off each asset over its estimated useful life at the following rates:

Heritable property (Incl. New Hospice)	0-4% p.a.
Property refurbishment	20% p.a.
Equipment	25% p.a.
Other motor vehicles	25% p.a.
IT Equipment	25-33% p.a.
Fixtures and fittings in leased premises	over the period of the lease

Fixed assets are included at cost less accumulated depreciation and accumulated impairment losses. Where estimated residual value at the balance sheet date is considered to be equivalent to net book value, no depreciation will be charged.

### (g) Fixed asset investments

Investments are initially recognised at cost then subsequently at fair value, being the quoted market value. Realised gains and losses (representing the difference between sales proceeds and fair value at the previous financial year end or purchase cost if acquired during the financial year) and unrealised gains and losses (representing the movement in fair value of investments over the financial year or from their date of purchase if acquired during the financial year) are recognised within income and expenditure in the Statement of Financial Activities.

### (h) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

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### (i) Stocks

Stocks of bought in goods are stated at the lower of cost and net realisable value. As it is not practical to value items donated for resale on receipt because of the volume of low value items, they are not recognised in the financial statements until they are sold.

### (j) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

### (k) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

### (l) Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets. The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received. Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

### (m) Pension schemes

The company operates a defined contribution pension scheme which requires contributions to be made to a separately administered fund. Employer's contributions are charged to the Consolidated Income and Expenditure Account in the period in which they become due. In addition, staff who are eligible, are members of the National Health Service Superannuation Scheme for Scotland. This is a multi-employer defined benefit scheme. The Hospice is unable to identify its share of the underlying assets and liabilities in the scheme on a consistent and reasonable basis and hence this is accounted for as though a defined contribution scheme as per above.

### (n) Taxation

The company has charitable status for tax purposes. Accordingly, the company is potentially exempt from taxation in respect of income or capital gains received, to the extent that such income or gains are applied to exclusively charitable purposes. The trading subsidiary is subject to Corporation Tax, but this is relieved by the transfer of all trading surpluses to the Hospice.

## 2. Legal status

The company is limited by guarantee and does not have a share capital. On 14 July 1980, the Secretary of State at the Department of Trade authorised the company to dispense with the word "Limited".

According to the Memorandum of Association of the company, every member undertakes to contribute to the assets of the company in the event of its being wound up while he is a member, or within one year after he ceased to be a member, for payment of the debts and liabilities the company contracted before he ceased to be a member, and of the costs, charges and expenses of winding up and for the adjustment of the rights of the contributors amongst themselves, such amount as to be required, not exceeding £5. On 31 March 2025 the charity had 49 members. The number of members is limited to 500.

### 3. Financial activities of subsidiaries

- a. A summary of the financial activities undertaken by Hospice Enterprises Limited is set out below:

	2025	2024
	£	£
<b>Turnover</b>	852,568	631,008
Cost of sales	(272,760)	(204,184)
Administration costs	(433,416)	(281,490)
<b>Profit before taxation</b>	146,392	145,334
Taxation	-	-
Donation to parent company	146,392	145,334

**The assets and liabilities of the Hospice Enterprises Limited were:**

Fixed assets	-	-
Current assets	274,320	179,057
Current liabilities	(273,320)	(178,057)
<b>Total net assets</b>	1,000	1,000

<b>Aggregate share capital and reserves</b>	1,000	1,000
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The wholly owned trading subsidiary Hospice Enterprises Limited, which is incorporated in Scotland, carries out fundraising activities with surpluses donated to The Prince & Princess of Wales Hospice by way of donation. The company carries out trading activities for the charity located within the Hospice and its current assets and liabilities at the year-end were related to that activity. This year the subsidiary reported a profit after tax of £146,392 (2024: £145,334). The charity owns the entire share capital of 1,000 ordinary shares of £1. A summary of the trading results is shown above.

- b. A summary of the financial activities undertaken by Beauty with a Conscience (SCIO) is set out below:

	2025	2024
	£	£
Income from donations & grants	-	93
Income from charitable activities	40,884	87,977
Income from trading activities	-	385
Income from other sources	91,536	-
	132,420	88,455
Expenditure on charitable activities	(45,258)	(96,294)
Expenditure on other trading activities	-	(134)
<b>(Deficit)/Surplus</b>	87,162	(7,974)
Taxation	-	-
<b>Funded by Parent Company</b>	87,162	(7,974)

**The assets and liabilities of Beauty with a Conscience (SCIO) were:**

	2025	2024
	£	£
Current assets	-	55,535
Current liabilities	-	(142,697)
<b>Total net assets</b>	-	(87,162)

“Beauty with a Conscience” was formed as a Scottish Charitable Incorporated Organisation (SCIO) which will operate as subsidiary of the Hospice, whilst working on a joint basis with Glasgow Clyde College to provide work experience in a real commercial environment for students taking courses in Beauty Treatments. This venture commenced trading in November 2018, but ceased trading in September 2024.

c. A summary of the financial activities undertaken by Hospice Developments Limited is set out below:

	2025	2024
	£	£
<b>Turnover including interest receivable</b>	-	-
Costs	-	-
<b>Net (loss)/profit</b>	-	-
Taxation	-	-
Donation to Parent Company	-	-
<b>The assets and liabilities of the Hospice Developments Limited were:</b>		
Fixed assets	-	-
Current assets	1	1
Current liabilities	-	-
<b>Total net assets</b>	<b>1</b>	<b>1</b>
<b>Aggregate share capital and reserves</b>	<b>1</b>	<b>1</b>

The wholly owned trading subsidiary Hospice Developments Limited, incorporated in Scotland, organised, and oversaw the development of the new Hospice facilities. The company was dormant throughout the current and prior year.

#### 4. Related party transactions and directors' expenses and remuneration

Directors, senior management and their families may benefit from the charitable services of the Hospice in the ordinary course of its work. Provision of such services is independently subject to the same clinical referral criteria and process as is applied to all members of the public.

Directors, senior management and their families may purchase event tickets and bid for auction prizes at such events on the same commercial basis as such items are available to other supporters of the Hospice.

The Directors all give freely their time and expertise without any form of remuneration or other benefit in cash or kind (2023-24: £nil). It is the charity's policy to not pay expenses to trustees.

Total donations by Directors, senior management and their families amounted to £51,655 (2023-24 £39,796). These comprised of cash donations and payments for tickets to attend charity fundraising events.

During the year no Director, senior manager or their families had any personal interest in any contract or transaction entered by the charity (2023-24: none).

The only related parties, with which the Hospice has transacted during the year, are the company's subsidiary companies, Hospice Enterprises Limited, Beauty with a Conscience, and Hospice Developments Limited. All trading surpluses of Hospice Enterprises Limited have been paid to the company in the form of donations. The deficit of Beauty with a Conscience has been subject to an Independent Examination by the Hospice's auditors. The deficit will be funded by the Hospice.

## 5. Income from donations and legacies

	Group 2025 £	Charity 2025 £	Group 2024 £	Charity 2024 £
Donations	721,695	721,695	792,457	792,364
Legacies	1,173,470	1,173,470	523,571	523,571
	<u>1,895,165</u>	<u>1,895,165</u>	<u>1,316,028</u>	<u>1,315,935</u>

## 6. Income from charitable activities

	Group 2025 £	Charity 2025 £	Group 2024 £	Charity 2024 £
<b>Specialist Palliative Care</b>				
NHS/HSCP	2,612,919	2,612,919	2,469,486	2,469,486
Beauty With a Conscience	40,884	-	87,977	-
Grants received	358,202	358,202	210,785	210,785
	<u>3,012,005</u>	<u>2,971,121</u>	<u>2,768,247</u>	<u>2,680,271</u>

Income from charitable activities includes £2,612,919 (2024: £2,469,486) received from Glasgow City Health and Social Care Partnership towards running costs of the Hospice services. There are no unfulfilled conditions or contingencies associated with these government grants.

## 7. Income from other trading activities

	Group 2025 £	Charity 2025 £	Group 2024 £	Charity 2024 £
Events & fundraising Income	1,436,165	1,436,165	1,412,185	1,412,185
Lottery income	799,725	799,725	807,357	807,357
Trading Income	1,428,055	1,428,055	1,527,170	1,527,170
Retail income	852,568	-	631,394	-
	<u>4,516,513</u>	<u>3,663,945</u>	<u>4,378,106</u>	<u>3,746,712</u>

## 8. Investment income

	Group 2025 £	Charity 2025 £	Group 2024 £	Charity 2024 £
Hospice Enterprises Limited	-	146,392	-	145,334
Dividend income	219,458	219,458	123,810	123,810
Interest from short term deposits	46,739	46,739	38,384	38,384
	<u>266,197</u>	<u>412,589</u>	<u>162,194</u>	<u>307,528</u>

## 9. Other income - Group & Charity

	2025	2024
	£	£
Education	20,090	11,452
Young Adult Respite	53,931	16,633
Rental Income	48,795	34,005
	<u>122,816</u>	<u>62,090</u>

## 10. Raising funds – expenditure on other trading activities

	Group 2025	Charity 2025	Group 2024	Charity 2024
	£	£	£	£
Direct costs of fundraising events	622,134	622,134	533,751	533,751
Lottery prizes and expenses	363,864	363,864	407,719	407,719
Costs of trading activity	1,263,271	1,263,271	1,130,859	1,130,859
Costs of retail activity	706,176	-	485,808	-
Other fundraising costs	481,517	481,517	473,056	473,056
	<u>3,436,963</u>	<u>2,730,786</u>	<u>3,031,193</u>	<u>2,545,385</u>

## 11. Analysis of expenditure on charitable activities

Specialist Palliative Care	Group 2025	Charity 2025	Group 2024	Charity 2024
	£	£	£	£
Staff Costs	4,238,482	4,238,482	4,225,776	4,147,519
Depreciation and impairment	711,529	711,529	593,304	593,304
Governance costs (note 12)	33,269	33,269	32,285	32,285
Support costs (note 12)	177,648	177,648	174,683	174,683
Other	1,195,806	1,292,085	1,175,495	1,157,457
	<u>6,356,734</u>	<u>6,453,013</u>	<u>6,201,543</u>	<u>6,105,249</u>

## 12. Allocation of governance and support costs – Group

The breakdown of support costs and how these have been allocated between governance and other support costs is shown in the table below:

Cost type	Governance related £	Other support costs £	2025 Total allocated £	Basis of apportionment
Staff costs	19,739	177,648	197,387	Staff time
<b>Total</b>	<b>19,739</b>	<b>177,648</b>	<b>197,397</b>	

Cost type	Governance related £	Other support costs £	2024 Total allocated £	Basis of apportionment
Staff costs	19,409	174,683	194,092	Staff time
<b>Total</b>	<b>19,409</b>	<b>174,683</b>	<b>194,092</b>	

Governance costs:	2025 £	2024 £
Auditor's remuneration	13,530	12,876
Support costs (see above)	19,739	19,409
	<b>33,269</b>	<b>32,285</b>

Breakdown of governance and support costs by activity;

	Governance £	Support costs £	2025 £
Specialist palliative care	33,269	177,648	210,917

	Governance £	Support costs £	2024 £
Specialist palliative care	32,285	174,683	206,968

### 13. Analysis of staff costs and remuneration of key management personnel

	Group 2025 £	Group 2024 £
Salaries	4,918,026	4,330,561
Social Security costs	449,768	428,096
Employer's Pension costs	398,575	320,056
	<u>5,766,368</u>	<u>5,078,713</u>
Key management personnel remuneration	<u>352,566</u>	<u>336,786</u>

None of the directors received any remuneration or expenses during the year (2024: Nil).  
The disclosures with regard to key management personnel include senior medical staff.

The number of employees whose employee benefits fell within the following bands are as follows:

	2025	2024
£140,001 - £150,000	1	-
£130,001 - £140,000	-	1
£120,001 - £130,000	-	-
£110,001 - £120,000	-	-
£100,001 - £110,000	1	1
£90,001 - £100,000	-	-
£80,001 - £90,000	-	-
£70,001 - £80,000	2	-
£60,001 - £70,000	-	2
	<b>No.</b>	<b>No.</b>

The average weekly number of persons, by headcount, employed by the charity during the year was:

185	182
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### 14. Net income/(expenditure) for the year - Group

This is stated after charging:	2025 £	2024 £
Depreciation and impairment	711,529	593,304
External auditors' remuneration	11,275	10,700
Other services		
Subsidiary audit fee	1,290	1,242
Subsidiary Independent examination	965	934
Non-audit services	-	-

## 15a. Tangible Fixed Assets – Group

	Heritable Property £	Equipment & Vehicles £	New Hospice £	Total £
<b>Cost or valuation</b>				
At 1 April 2024	880,536	1,451,899	18,897,525	21,229,960
Additions	21,425	175,732	-	197,157
Disposals	-	(102,196)	-	(102,196)
Impairment/Reclassification	(267,451)	-	50,000	(217,451)
At 31 March 2025	634,510	1,525,435	18,947,525	21,107,470
<b>Depreciation</b>				
At 1 April 2024	132,175	1,306,438	363,414	1,802,028
Charge for the year	11,187	69,477	363,414	444,078
Eliminated on disposals	-	(92,732)	-	(92,732)
At 31 March 2025	143,362	1,283,183	726,828	2,153,373
<b>Net book value</b>				
At 31 March 2025	491,147	242,252	18,220,697	18,954,096
At 31 March 2024	748,361	145,460	18,534,111	19,477,932

## 15b. Tangible Fixed Assets - Charity

	Heritable Property £	Equipment & Vehicles £	New Hospice £	Total £
<b>Cost or valuation</b>				
At 1 April 2024	880,536	1,451,899	18,947,525	21,279,960
Additions	21,425	175,732	-	197,157
Disposals	-	(102,196)	-	(102,196)
Impairment	(267,451)	-	-	(267,451)
At 31 March 2025	634,510	1,525,435	18,947,525	21,107,470
<b>Depreciation</b>				
At 1 April 2024	132,175	1,306,438	363,414	1,802,027
Charge for the year	11,187	69,477	363,414	444,078
Eliminated on disposals	-	(92,732)	-	(92,732)
At 31 March 2025	143,362	1,283,183	726,828	2,153,374
<b>Net book value</b>				
At 31 March 2025	491,147	242,252	18,220,697	18,954,096
At 31 March 2024	748,361	145,460	18,584,111	19,477,932

## 16. Fixed Asset Investments

<i>Group</i>	<b>Consolidated £</b>
<b>Market Value</b>	
At 1 April 2024	6,407,670
Additions	824,439
Disposals	(838,662)
Revaluation	36,242
At 31 March 2025	<u>6,429,690</u>
At 31 March 2024	<u>6,407,670</u>

<i>Charity</i>	<b>Listed £</b>	<b>Unlisted £</b>	<b>Total £</b>
<b>Market Value</b>			
At 1 April 2024	6,407,670	1,001	6,408,671
Additions	824,439	-	824,439
Disposals	(838,662)	-	(838,662)
Revaluation	36,242	-	36,242
At 31 March 2025	<u>6,429,690</u>	<u>1,001</u>	<u>6,430,691</u>
At 31 March 2024	<u>6,407,670</u>	<u>1,001</u>	<u>6,408,671</u>

There were no investment assets outside of the UK.

There were no investments held in individual entities at 31 March 2025 which were over 5% of the portfolio.

The listed investments have a historical cost of £5,848,030 (2024: £5,835,673).

The group's investments at the balance sheet date in the share capital of companies include the following:

### **Hospice Enterprises Limited (SC162781)**

Registered office: 20 Dumbreck Road, Glasgow, Scotland, G41 5BW

Shareholding: 100%

	<b>2025 £</b>	<b>2024 £</b>
Aggregate capital and reserves	1,000	1,000
Profit/loss for year	<u>146,392</u>	<u>145,334</u>

### **Hospice Developments Limited (SC410619)**

Registered office: 20 Dumbreck Road, Glasgow, Scotland, G41 5BW

Shareholding: 100%

	<b>2025 £</b>	<b>2024 £</b>
Aggregate capital and reserves	<u>1</u>	<u>1</u>

## 17. Debtors

	Group 2025 £	Charity 2025 £	Group 2024 £	Charity 2024 £
Event income receivable	75,967	75,967	169,461	169,461
Income tax recoverable	151,205	151,205	66,388	66,388
Other debtors and prepayments	513,620	439,498	383,085	377,819
Hospice Enterprises Limited	-	213,856	-	168,211
Beauty with a Conscience	-	-	-	123,104
	<u>740,792</u>	<u>880,525</u>	<u>618,934</u>	<u>904,983</u>

## 18. Creditors: amounts falling due within one year

	Group 2025 £	Charity 2025 £	Group 2024 £	Charity 2024 £
Sundry creditors & accrued charges	420,341	360,877	704,502	676,200
Deferred Income	161,397	161,397	130,864	130,864
Taxation and social security	101,595	101,595	106,373	105,237
Hospice Enterprises Limited	-	-	-	99,865
	<u>683,333</u>	<u>623,868</u>	<u>941,739</u>	<u>1,012,165</u>

Deferred Income comprises:

	Event Income £	Lottery Subscriptions £	Total £
At 1 April 2024	55,889	74,975	130,864
Released to Income	(55,889)	(74,975)	(130,864)
Received and deferred	82,883	78,514	161,397
At 31 March 2025	<u>82,883</u>	<u>78,514</u>	<u>161,397</u>

## 19a. Analysis of charitable funds - Group

Analysis of Fund Movements	As at 1 April 2024	Income	Expenditure	Transfer	Gains/ (Losses)	As at 31 March 2025
	£	£	£	£	£	£
<b>Unrestricted Funds:</b>						
Fixed Assets	19,427,932	-	-	(473,836)	-	18,954,096
Digital Transformation	105,185	-	(105,185)	-	-	-
Social Enterprise	105,000	-	-	(105,000)	-	-
Retail Hub	1,269,390	-	-	(21,425)	-	1,247,965
Young Adults' Service	366,350	53,710	(124,230)	-	-	295,830
Other service developments	88,043	-	-	105,000	-	193,043
<b>Total designated funds</b>	<b>21,361,900</b>	<b>53,710</b>	<b>(229,415)</b>	<b>(495,261)</b>	<b>-</b>	<b>20,690,934</b>
General funds	6,038,188	9,638,593	(9,429,558)	520,595	43,158	6,810,975
<b>Total Unrestricted funds</b>	<b>27,400,088</b>	<b>9,692,303</b>	<b>(9,658,973)</b>	<b>25,334</b>	<b>43,158</b>	<b>27,501,909</b>
<b>Restricted funds</b>						
General funds	269,227	120,393	(134,724)	(25,334)	-	229,563
<b>Total restricted funds</b>	<b>269,227</b>	<b>120,393</b>	<b>(134,724)</b>	<b>(25,334)</b>	<b>-</b>	<b>229,563</b>
<b>TOTAL FUNDS</b>	<b>27,669,315</b>	<b>9,812,696</b>	<b>(9,793,697)</b>	<b>-</b>	<b>43,158</b>	<b>27,731,472</b>

## 19a. Analysis of charitable funds – Group (continued)

Analysis of Fund Movements	As at 1 April 2023	Income	Expenditure	Transfer	Gains/ (Losses)	As at 31 March 2024
	£	£	£	£	£	£
<b>Unrestricted Funds:</b>						
Fixed Assets	19,201,966	-	-	225,966	-	19,427,932
Digital Transformation	240,936	-	(135,751)	-	-	105,185
Social Enterprise	105,000	-	-	-	-	105,000
Retail Hub	2,000,000	-	-	(730,610)	-	1,269,390
Young Adults' Service	431,726	16,633	(82,009)	-	-	366,350
Other service developments	92,282	-	(4,239)	-	-	88,043
<b>Total designated funds</b>	22,071,910	16,633	(221,999)	(504,644)	-	21,361,900
General funds	5,511,452	8,441,881	(8,901,968)	504,644	482,179	6,038,188
<b>Total Unrestricted funds</b>	27,583,362	8,458,514	(9,123,967)	-	482,179	27,400,088
<b>Restricted funds</b>						
General funds	149,846	228,151	(108,770)	-	-	269,227
<b>Total restricted funds</b>	149,846	228,151	(108,770)	-	-	269,227
<b>TOTAL FUNDS</b>	27,733,208	8,686,665	(9,232,737)	-	428,179	27,669,315

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## 19b. Reserve Policies and Analysis

The Directors' policies for reserve retention reflect the difficult income generation environment we are facing as a result of the current economic conditions. We have seen more challenge in our ability to raise funds through fundraising events as the cost of living crisis reduces how much free cash our supporters have available.

### Fund accounting

Restricted funds are subject to restrictions on their expenditure imposed by the donor or grantor or through the terms of an appeal.

Unrestricted funds are available for use at the discretion of the Directors in furtherance of the general objectives of the Hospice. Designated funds are unrestricted funds earmarked by the Directors for particular purposes.

### Restricted Funds

#### General Funds

As explained below, the Hospice receives funding from a variety of sources which is provided under specific requirements related to its expenditure, whether capital or revenue. When such funding has been received in advance of the related expenditure, the resulting reserves are categorised as Restricted Reserves.

- A balance of £114,934 was brought forward from 2023-24 to be spent on the cost of service and equipment improvements. We also received further grants totalling £69,645 during 2024-25. Of these funds, £55,292 was spent, leaving a balance of £103,954 to be carried forward to the coming financial year.
- A balance of £45,052 was brought forward from 2023-24, and an additional £26,183 was received during 2024-25, to continue developing the work of the befriending service. During the year, £28,617 was spent leaving a balance of £42,619 to be carried forward to the coming financial year.
- A grant of £40,941 was awarded in 2023-24 for the Music Therapy Project. The three year project's primary objective is to provide young adults with life-limiting conditions, creative avenues for nonverbal communication, self-expression, and human connection. The aim is to actualise music therapy's possibilities across diagnoses to build confidence, coping skills, purpose, and community, developing enriching programs tailored to each patient's interests, abilities, and needs. £9,500 additional income was received in 2024-25 to support the project, with £12,111 being spent in the year. A balance of £38,330 will be carried forward to 2025-26.
- A legacy was received in 2023-24 which will be used to create a Market Garden in the grounds of the Hospice. Work began in 2024-25 with £7,791 being spent, along with an additional £2,000 income received. £35,209 is remaining for further development in 2025-26.
- At a number of fundraising events throughout the last couple of years, appeals for funding to support counselling sessions took place, raising £27,300 in 2023-24, and a further £13,065 in 2024-25. £30,914 was spent in the year, leaving a remaining balance of £9,451 to be carried forward.

### Unrestricted Funds - Designated Funds

#### Digital Transformation

The Hospice has recognised the importance of keeping pace with the rapidly evolving digital and technological landscape. As part of our commitment to continuous improvement, we have been actively enhancing our internal systems to support greater efficiency, reduce costs, and ultimately improve patient care. This digital transformation project was successfully completed during 2024-25, with the allocated funding fully utilised. The continuation of digital improvements has now been fully embedded into our day-to-day operations and is considered part of our standard business practice.

#### Retail Hub

In 2023-24, the Hospice purchased a warehouse, known as the Hub, to support more effective stock management of donated goods across our charity shops. Throughout 2024-25, we have worked with project managers on the planning, design of the refurbishment of the Hub which is expected to begin late 2025. Our vision is to not only use the Hub for storage and central sorting, but also to collaborate with local communities to upcycle and recycle donated items, sell furniture, provide a house clearance service and to run our e-commerce online stores. The Hub will also help us engage volunteers locally in the community, plus supporting a circular

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economy and recycling where possible. Through these connections, we aim to raise awareness of The Prince & Princess of Wales Hospice clinical services, whilst establishing the Hub as a valuable source of income generation for the charity.

### *Social Enterprise*

Funding was originally allocated to support the development of a social enterprise in partnership with a local college. However, following initial scoping work, it became clear that this collaboration would not be possible. As a result, the funds have been reallocated to the designated 'Other Service Development' fund, where they will be used to support future innovative projects aligned with the Hospice's strategic priorities.

### *Young Adults' Service*

As young adults with a life-limiting condition are living longer, the Hospice recognises a growing need to continue to develop the Young Adults' Service. Moving forward, the funds will enable a dedicated team to meet the increased demand required for the service. This will include a focus on regular clinical reviews for the young adult and their family at one of the 3 monthly clinics provided, which includes access to a dedicated transition clinic to support those young adults living beyond transition age.

In addition, the service will increase the variety of wellbeing and therapeutic sessions delivered that support the young adult and their family's wellbeing.

### *Service Extension and Business Development – Innovation Fund*

The Hospice is actively engaged in a broad range of initiatives aimed at expanding access to care and extending the scope and scale of our service provision. While specific funding is typically sought for individual projects, this fund exists to support any imminent, unfunded requirements that may arise.

To better reflect its evolving purpose, this fund will now be renamed the Innovation Fund. This change is intended to encourage the development of new ideas across both clinical services and income generation. By providing the flexibility to trial innovative approaches, the fund will help foster creativity, adaptability, and long-term sustainability in how we deliver care and engage with our community.

### *Designated Fixed Asset Reserve*

The funds included in this Reserve reflect the present book value of the fixed asset facilities which are required by the Hospice to enable it to carry out or fund its charitable activities. In accounting terminology, this is stated to be the future cost of depreciation of these assets, but the main significance of the Reserve is that it represents reserves which are illiquid and are not available for expenditure on the charitable activities of the Hospice.

## *Other Unrestricted Funds*

### *General Reserve*

To provide security in the event of a temporary reduction in income levels, it is necessary to retain a level of General Reserves such that the Directors, service users and staff have confidence that the Hospice will be able to continue its charitable work despite any future financial challenges which may arise. In the context of the other requirements of the Hospice, explained above, the Directors have decided that a normal level of General Reserve equivalent to around 6 months of ordinary expenditure is prudent to ensure the Hospice's future viability and enable it to continue to provide an appropriate and free service to its patients. Considering the results for the year, there has been an increase of £772,787 in General Reserve. With the continued uncertainty around inflation rates and economic situation, the Directors consider that it is appropriate to carry a higher level of General Reserve during this time.

## 20. Net assets over funds – group

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total 2025 £
Tangible Fixed assets	-	18,954,096	-	18,954,096
Fixed Asset Investments	6,429,690	-	-	6,429,690
Debtors	740,792	-	-	740,792
Stock	29,148	-	-	29,148
Bank & Cash	294,677	1,736,838	229,563	2,261,077
Creditors	(683,333)	-	-	(683,333)
	<u>6,810,974</u>	<u>20,690,934</u>	<u>229,563</u>	<u>27,731,472</u>

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total 2024 £
Tangible Fixed assets	-	19,427,932	-	19,427,932
Fixed Asset Investments	6,407,670	-	-	6,407,670
Debtors	618,934	-	-	618,934
Stock	40,694	-	-	40,694
Bank & Cash	(87,371)	1,933,968	269,227	2,115,824
Creditors	(941,739)	-	-	(941,739)
	<u>6,038,188</u>	<u>21,361,900</u>	<u>269,227</u>	<u>27,669,315</u>

## 21. Reconciliation of net income to net cash flow from operating activities

	Group 2025	Charity 2025	Group 2024	Charity 2024
	£	£	£	£
Net income for the year	62,157	(75,006)	(63,893)	(55,918)
Adjustments for:				
Loss/(Gains) on investments	(43,158)	(43,158)	(482,179)	(482,180)
Loss/(Gains) on assets	9,465	9,465	(6,835)	(6,835)
Investment Income received	(266,197)	(412,589)	(162,194)	(307,528)
Depreciation charges	711,529	711,529	593,304	593,304
Decrease (increase) in Stock	11,546	522	(7,412)	5,009
Decrease (increase) in debtors	(121,858)	24,458	22,302	(176,942)
Increase (decrease) in creditors	(258,409)	(388,297)	158,908	247,430
Other non-cash adjustments	(50,000)	-	-	-
<b>Net cash provided (used) by operating activities</b>	<b>55,075</b>	<b>(173,076)</b>	<b>52,001</b>	<b>(183,660)</b>

## 22. Analysis of cash and cash equivalents

	Group 2025	Charity 2025	Group 2024	Charity 2024
	£	£	£	£
Short term deposits	973,044	973,044	425,493	425,493
Cash at bank and in hand	1,288,033	1,114,310	1,690,331	1,598,367
<b>Total cash and cash equivalents</b>	<b>2,261,077</b>	<b>2,087,354</b>	<b>2,115,824</b>	<b>2,023,860</b>

## 23. Operating lease commitments

At the reporting end date, the group and company had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2025 £	2024 £
Within one year	277,243	178,115
Between two and five years	400,541	333,862
In over five years	10,364	23,364
	<b>688,148</b>	<b>535,342</b>

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## 24. Pensions

Staff who are eligible are members of the defined benefit National Health Service Superannuation Scheme for Scotland. This is a multi-employer defined benefit scheme. The Hospice is unable to identify its share of the underlying assets and liabilities in the scheme on a consistent and reasonable basis and hence this is accounted for as though a defined contribution scheme. The Hospice contributed 22.5% of an employee's basic salary and enhancements which will result in an annual commitment of approximately £270,660 at year-end rates and membership (2024 £234,980).

The group operates a defined contribution group personal pension plan under arrangements with an independent insurance company. The company contributed between 6% and 13.5% of an employee's basic salary, resulting in an annual commitment of approximately £182,000 at year-end rates and membership (2024 £172,200). Effective minimum rates of employer contribution increased to 6% from April 2024. At the balance sheet date, there were outstanding contributions of £26,143 (2024 £25,050).

## 25. Judgements and Key Sources of Estimation and Uncertainty

In the application of the company's accounting policies, the Directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future period.