Hospice News

The Prince & Princess of Wales Hospice



Autumn/Winter 2026

ppwh.org.uk

The Prince & Princess of Wales Hospice

Scottish registered charity SC012372

Light Up A Life

Remember someone special this Christmas

Dedicate a light on our Christmas tree in memory of someone you love.

Make your dedication

Dedicate a light online, over the phone or in person at the hospice. You can also add a photo and personal message to our Virtual Christmas Tree.





Join us at a Light Up a Life event

Christmas Tree Lights Switch-On
Sunday 6 December, 4.30pm
Outside the hospice, after the Christmas Fayre.

Carol Concert
Sunday 13 December, 3pm
St Andrew's Cathedral, Glasgow
Book in advance or join us online via livestream.

Your support makes a difference

Whether you choose to donate when making a dedication or at our carol concert, your support will help provide compassionate hospice care for patients and families across Glasgow.

ppwh.org.uk/lual

Kindly sponsored by EDF



Welcome

It is a privilege to introduce myself as the new Chief Executive of The Prince & Princess of Wales Hospice, and to welcome you to this edition of our newsletter.

As I begin this role, I look forward to getting to know the people who make up the hospice community — patients and families, colleagues, volunteers and supporters. Listening to your experiences, understanding what matters to you and learning from you will be an important part of my first few months.

My commitment is to keep people at the heart of the decisions we make, and to approach the months ahead with care, openness and a willingness to listen. To everyone who gives their time, energy or support to the hospice, thank you. I look forward to meeting many of you and sharing this next chapter together.

The festive season can bring many different emotions when you are missing someone you love. If you would like some support at this time, please get in touch with us on 0141 429 5599. We are here for you.

I hope you enjoy your edition of Hospice News where we bring together stories from the past six months. And from everyone at Glasgow's Hospice, we wish you a happy festive season.

Manish Joshi

Christmas Cards Still Available!

Our Christmas cards are still available online! Every purchase supports patients and families at Glasgow's Hospice.

Scan the QR code to shop now!

Front cover photograph: Guests of Muscular Dystrophy UK, Joe Driffield and Somhairle McMenemy, enjoy the garden.

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Growing our gardens



Guests enjoy the new garden.

We've opened our award-winning RHS Chelsea Flower Show garden at Glasgow's Hospice, naming it the Malcolm Family Forest Bathing Garden.

Representatives from Muscular Dystrophy UK, the Malcolm family and Glasgow City Council attended the official ribbon-cutting at The Prince & Princess of Wales Hospice in Bellahouston Park.

Funding from Project Giving Back, which supports gardens for good causes at RHS Chelsea and in communities across the UK, enabled designer Ula Maria to create this unique garden for Muscular Dystrophy UK. The charity supports more than 110,000 people in the UK living with over 60 muscle wasting and weakening conditions.

After the Flower Show, the garden travelled more than 400 miles in five articulated lorries kindly supplied by The Malcolm Group. Hospice volunteers then cared for it while we prepared its permanent home.

Anne Hattie, Deputy Chief Executive at The Prince & Princess of Wales Hospice, said: "We're delighted to provide a permanent home for the Malcolm Family Forest Bathing Garden and know it will make a real difference to our patients, their families and our local communities.



Andrew Malcolm, Lord Provost Dr Jacqueline McLaren and Dr Sheonad Laidlaw cut the ribbon.



Guests explore and enjoy the newly opened garden.

'Bringing the outdoors inside'

"Our hospice design focuses on bringing the 'outdoors inside'. We believe in the therapeutic benefits of safe, accessible gardens, and this unique space complements our wonderful outdoor areas.

"Our care helps people live as fully and as well as possible to the end of their lives, supporting their physical, emotional, social and spiritual wellbeing.

"It's a privilege to bring a 'Best in Show' garden to Glasgow. We thank Muscular Dystrophy UK and Project Giving Back for making this possible, and The Malcolm Group for transporting the garden. Naming it after the Malcolm family recognises their significant support over many years."

Andrew Malcolm, CEO of The Malcolm Group, commented: "We were delighted to continue our long-standing support of The Prince & Princess of Wales Hospice by helping transport the garden from London to Glasgow. Supporting organisations that make a meaningful difference in local communities matters greatly to The Malcolm Group and our family.

"We are especially proud that the garden has been named in our honour and sincerely thank the hospice for this recognition. It is a privilege to play a small part in this project, and we hope patients, families and the local community will enjoy the garden for many years to come."



Visit the Garden

Hospice patients and their families can enjoy the garden during the week. At weekends, we welcome the wider community to explore this peaceful space.

PROUDLY SPONSORED BY
CARRARO
1927

The Prince & Princess of Wales Hospice

Christmas FAYRE

6 SUNDAY DECEMBER

12 NOON - 4PM

CHRISTMAS TREE LIGHTING 4.30PM

Celebrate the festive season with The Prince & Princess of Wales Hospice!

TICKETS

£5 IN ADVANCE
£7 ON THE DAY
UNDER 12'S GO FREE

FESTIVE AFTERNOON TEA

£22.50 PER PERSON

PRE BOOKING ESSENTIAL
Email Jo.Blyth@ppwh.org.uk

Browse Christmas gifts and stocking fillers, enjoy festive refreshments, visit Santa's Grotto, have a snowball fight with Santa's Snowball Squad and join us for our Christmas tree lighting.

For more information or to book a visit to Santa's Grotto, please contact David Walker on 0141 429 9809 or email david.walker@ppwh.org.uk.

Exceptional Care Recognised



The Prince & Princess of Wales Hospice has achieved the highest 'exceptional' grades following an unannounced Healthcare Improvement Scotland (HIS) inspection on 6 and 7 July, with no requirements or recommendations.

Inspectors praised safe, person-centred care, engagement with stakeholders, and a clear vision and purpose. They also recognised effective leadership and staff and volunteers' dedication and teamwork.

Patients and families spoke highly of their experiences and felt involved in planning their care. One of our patients told inspectors:

"This is an absolutely amazing place, I never feel pressured to make a decision. I feel fully informed of the plans and treatment available."

Another said: "There is nothing that could be improved on."

The hospice supports more than 1,200 patients and families each year through care at home, the Living Well Hub, outpatient services and its 14 inpatient beds.

Manish Joshi, Chief Executive, said: "I am absolutely delighted that the hard work and dedication of our staff and volunteers have been recognised by this inspection. It acknowledges the exceptional standard of care we provide to patients and families every day in the hospice.

"Our dedicated and compassionate staff and volunteers work tirelessly to provide truly person-centred care to our patients and their families and I am honoured to be part of such an outstanding team. However, we are never complacent and will continue to strive to improve our services into the future."

"There is nothing that could be improved upon"

Patient feedback shared with inspectors.

Our biggest shop yet opens on Sauchiehall Street



The Hospice team celebrates in style!

The Sauchiehall Street Hospice Shop opened on Friday 30 October, welcoming shoppers to a new space packed with contemporary clothing, vintage finds, books and more.

Located at 261 Sauchiehall Street, the shop expands the Hospice's city-centre retail offering, joining its shops on Queen Street, Union Street and Oswald Street, and Charity Super.Mkt in Buchanan Galleries.

Spread over multiple levels, the shop offers dedicated menswear, contemporary and vintage fashion, bric-a-brac and a cosy downstairs book nook.

The shop also houses Worthwhile Wardrobe, a circular-fashion initiative run in partnership with the University of Glasgow's Adam Smith Business School. Featuring high-end donated garments, the collection gives quality clothing a second life. Customers can return eligible items for a discount on their next purchase, keeping fashion in circulation.


Chief Executive Manish Joshi and hospice supporter Hilary Harris cut the ribbon.

Angela Renton, Head of Retail at The Prince & Princess of Wales Hospice, said:

"We're delighted to have another shop in such a prime location. City-centre shoppers have been loving our shops, and demand for quality pre-loved clothing continues to grow.

"Sauchiehall Street has a vibrant community, and we look forward to being

part of it. We'd love to work with local students, businesses and organisations on events and collaborations that bring people together."

Carla Cavani, Retail Creative Lead at The Prince & Princess of Wales Hospice, said:

"Reuse and repurposing are central to our shop fits. At Sauchiehall Street, we've given existing materials and fittings a new purpose, reducing waste, saving costs and allowing more funds to support patient care."

Manish Joshi, Chief Executive of The Prince & Princess of Wales Hospice, added:

"Every purchase on Sauchiehall Street helps us provide free, compassionate care to more than 1,200 new patients and their families each year. Our income generation teams raise over £7.2 million annually, with our shops playing a vital role.

"This is more than a new shop. It's more care for people across Glasgow when they need it most. We look forward to welcoming supporters."

The shop welcomes donations of good-quality clothing, accessories, books and homeware, and is seeking volunteers. Find out more at ppwh.org.uk.

Visit our new shop

The Prince & Princess of Wales Hospice Shop is now open at 261 Sauchiehall Street, seven days a week, Monday to Saturday 10.30am–5.30pm, Sunday 12pm–5.30pm.



Peter Samson, Hilary Harris and Fraser Ralston.

Introducing Hilary's Porch

How one person can make a difference.

A few years ago, hospice supporter Hilary Harris and our Head of Retail discussed how to encourage more good-quality clothing donations.

Always up for a challenge, Hilary asked friends and contacts to donate clothes they no longer wore.

What began with a few bags on Hilary's porch soon grew. Today, a hospice van makes monthly collections, bringing donations to our Hospice Shops for sale.

Our shops rely on donations, with all profits supporting patient care at Glasgow's Hospice.

Could you be the next Hilary? Speak to our team and join #TeamHospice.

Hilary also leads Team Impact, a group of dedicated hospice fundraisers. Their summer fayre raised over £10,000 towards the Sauchiehall Street shop refit, and the group aims to raise £40,000 for the hospice.

Your hospice events calendar

The Prince & Princess of Wales Hospice

Join us at one of our exciting events and help raise vital funds to support patients and families across Glasgow.

December 6
Christmas Fayre
Celebrate Christmas with The Prince & Princess of Wales Hospice!

December 13
Movie Club: The Holiday
Get into the festive spirit with a special Christmas cinema day.

December 13
Light Up A Life Carol Concert
Join us at St Andrew's Cathedral for our annual Light Up A Life carol concert.

January 19
A Wee Glasgow Night with The Bard
Join us in the heart of London to celebrate the Bard!

January 22
A Celebration of Burns
Celebrate the life of Rabbie Burns with a right guid knees-up!

February 7
Hospice Dog Dash
Grab the lead and enjoy a 5K walk around Bellahouston Park with your four-legged friend!

February 13
Movie Club: Bridesmaids
Gather your besties for a fabulous Galentine's celebration at the Grosvenor Picture Theatre!

February 19
Afternoon Tea
Enjoy bubbles, tea, and treats in a warm and welcoming setting

February 28
Gin & Jammies
Jump into your jammies and join us at the voco Grand Central Hotel for an afternoon to remember.

March 20
(A Little Less) Strictly Come Dancing
Join us for one of the most glamorous nights in the hospice's calendar.

April 24 - 25
Glasgow Kiltwalk
Pull on your walking shoes and take on the Kiltwalk to support Glasgow's Hospice!

30 May
Edinburgh Marathon
Take on the Edinburgh Marathon and go the extra mile for Glasgow's Hospice!

Find out more and get involved!

Scan the QR code to explore our events and book your place.

The Living Well Hub gave Allan something to focus on



"The hospice helps me focus on what I can do, not what I can't."

For Allan, the Living Well Hub has become an important part of his life, offering activities, wellbeing sessions and opportunities to connect with others who understand his experiences.

Each week, Allan takes part in activities, conversations and wellbeing sessions alongside other people living with illness.

"Coming to the hospice is now part of my weekly routine, I look forward to it, in fact I rely on it."

Monthly gifts help ensure people like Allan and their families continue to receive the support they need.

Could you make a monthly donation today?

Complete the Direct Debit form overleaf, scan the QR code or visit:

ppwh.org.uk/keeponcaring

The Prince & Princess of Wales Hospice

Make a monthly donation by direct debit

Please complete in CAPITALS, cut off and keep the Direct Debit Guarantee section and return this form using the freepost envelope enclosed or post to: The Prince & Princess of Wales Hospice, 20 Dumbreck Road, Glasgow, G41 5BW

Title: First name:

Surname:

Home address:

Post code:

Telephone:

Mobile:

Email:

I would like to make a monthly donation of

£10 ☐ £15 ☐ £20 ☐ £25 ☐ Other £

I would like to make my donation in memory of

☐ **Tick this box to let us know if we can Gift Aid your donation** – for every £1 you donate, we can claim an extra 25p, at no extra cost to you.

I want to Gift Aid my donation, and any donations I make in the future or have made in the past four years to The Prince & Princess of Wales Hospice. I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on all my donations in that tax year it may be my responsibility to pay any difference.

Scan the QR code to donate online

Direct Debit Instruction

DIRECT Debit

The Prince & Princess of Wales Hospice

Please fill in this form using a ballpoint pen and send to: The Prince & Princess of Wales Hospice, 20 Dumbreck Road, Glasgow, G41 5BW

Service User Number:

7	1	4	6	1	3

Name(s) of account holder(s):

Bank/Building Society account number:

Branch Sort Code:

I understand that Stripe will be collecting Direct Debits on behalf of The Prince & Princess of Wales Hospice and confirm that I am the account holder and the only person required to authorise debits from this account.

I authorise The Prince & Princess of Wales Hospice to collect the donations and events specified on this form from my bank account until further notice, in accordance with the Direct Debit guarantee.

Signature(s): Date:

Your bank details will be processed securely and only for the purpose of collecting your donations.

Reference:

☐ Tick to receive hospice news and updates by email.

We will keep your details safe and only use them in accordance with our privacy policy: ppwh.org.uk/privacy-policy. If you wish to update the details we hold about you, change your contact preferences, unsubscribe, cancel your Gift Aid declaration or change your tax status, please contact fundraising@ppwh.org.uk or call 0141 429 5599. Unless you have specifically asked us not to, we may contact you if we think you would be legitimately interested in hearing about specific parts of our work.

Direct Debit Guarantee (to be detached and retained by the payer)

DIRECT Debit

The Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit the organisation will notify you (normally 10 working days) in advance of your account being debited or as otherwise agreed. If you request the organisation to collect a payment, confirmation of the amount and date will be given to you at the time of the request. If an error is made in the payment of your Direct Debit, by the organisation or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when the organisation asks you to. You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify the organisation.