

## REFERRAL GUIDANCE: PALLIATIVE CARE

### WHO PROVIDES PALLIATIVE CARE

There are six Hospices and a MacMillan Service (West Sector) providing specialist palliative care services across the Greater Glasgow & Clyde Health Board Area. The core services accessible to patients are:

- In-Patient Unit
- Community Palliative Care Nurse/ Team
- Outpatient Services
- Day Services

Please visit the websites below for the full range of services available from each Service Provider.

[www.accordhospice.org.uk](http://www.accordhospice.org.uk)

[www.ardgowanhospice.org.uk](http://www.ardgowanhospice.org.uk)

[www.mariecurie.org.uk/help/hospice-care/hospices/glasgow](http://www.mariecurie.org.uk/help/hospice-care/hospices/glasgow)

[www.palliativecareggc.org.uk/index.php?action=cms.cns\\_west](http://www.palliativecareggc.org.uk/index.php?action=cms.cns_west)

[www.princeandprincessofwaleshospice.org.uk/how-we-help](http://www.princeandprincessofwaleshospice.org.uk/how-we-help)

[www.smh.org.uk](http://www.smh.org.uk)

[www.svh.co.uk](http://www.svh.co.uk)

### WHO TO REFER

Patients aged 18 years and over (unless otherwise specified by individual service providers) with a life-limiting condition who require specialist palliative care.

### HOW TO REFER

GP's and District Nurses are encouraged to refer electronically via SCI Gateway by selecting "Palliative Care Services GG&C" on the referral destination.

Other ways to refer are specified on the individual websites.

### WHAT INFORMATION IS NEEDED FOR REFERRAL

In the SCI Gateway referral, please complete the information requested within the "Palliative Services" tab as follows:

- Service required for your patient (from the drop-down menu/ as above)
- Reason for referral (symptom control/assessment or end of life care)
- Patient's awareness of referral, diagnosis and consent
- Prognosis (days, weeks, months, don't know)
- Main symptom(s) with an indicator of severity (mild, moderate or severe)
- Next of kin details
- Information regarding the patient's current care environment

Further information can be provided in the “Clinical Data” tab as per standard SCI Gateway functionality.

**WHY IS THIS INFORMATION NEEDED**

The quality of this information will allow the multidisciplinary team at each Service Provider to triage the referrals to ensure that:

- The patient is directed to the most appropriate service within an appropriate timescale
- The patient’s needs can be prioritised in event of a waiting list for any service (eg. in-patient unit bed or community team service)
- The patient and/or family are expecting to be contacted by the Service Provider as they are aware of the referral and have given their consent
- Details of next of kin are available for pre and post bereavement support if required